PHARM.D • YEAR 2

Community Pharmacy

CHAPTER 5

Pharmaceutical Care

PPT CHAPTER COVER

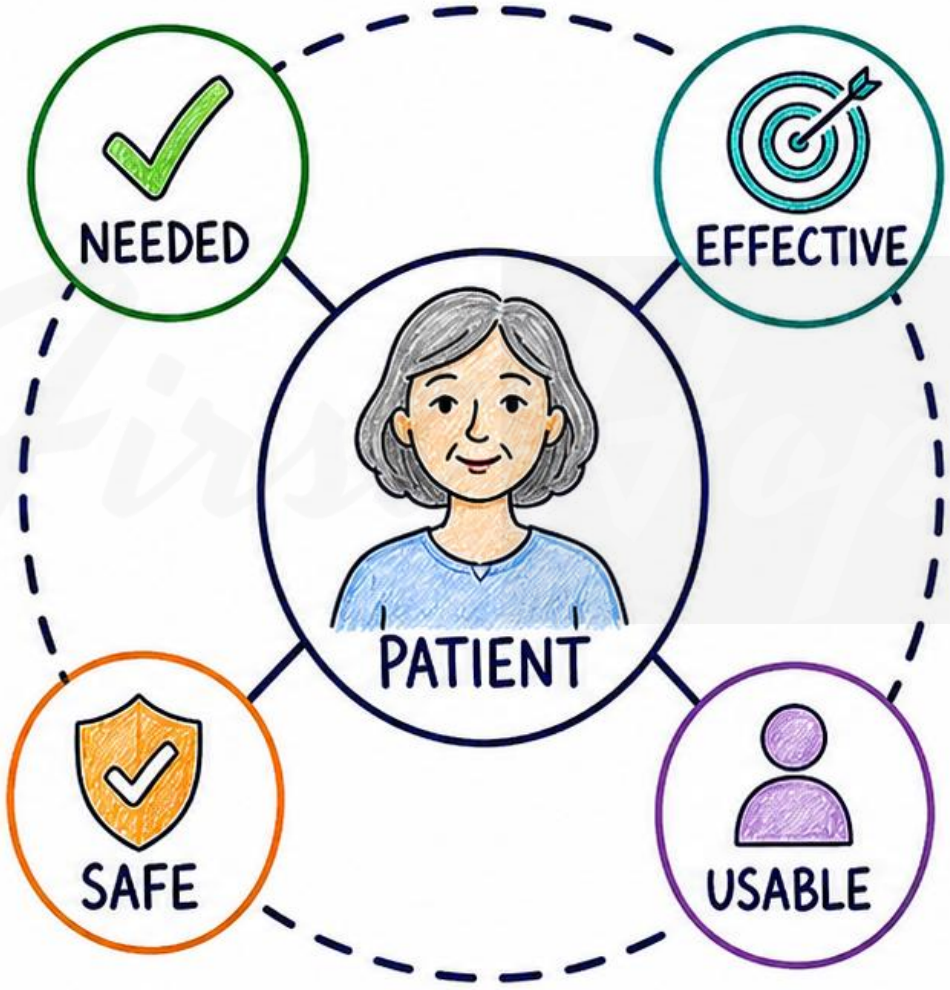


DOCTOR OF PHARMACY

PHARMACEUTICAL CARE: PATIENT FIRST

DESIRED OUTCOMES

- Cure disease where possible.
- Reduce or remove symptoms.
- Slow disease progression.
- Prevent disease or complications.



MEANING

Pharmaceutical care is responsible involvement in medicine therapy to achieve outcomes that improve a patient's quality of life.

THE DIFFERENCE

The pharmacist looks beyond supplying a product to whether therapy is needed, effective, safe and usable for this individual.

Care is patient-centred and coordinated with the healthcare team.

THE PHARMACEUTICAL CARE PROCESS

① ASSESS

Build a respectful relationship and collect relevant medicine, health and patient-preference information.



② PLAN & ACT

Identify actual or potential medicine-related problems. Agree goals, resolve problems and prevent avoidable harm with the patient and prescriber.



③ MONITOR

Document the plan, assess outcomes and review whether treatment remains appropriate.



- ★ Examples include addressing poor adherence, unnecessary duplication, adverse effects or an unaffordable regimen.
- ★ Changes to prescribed treatment need appropriate authorization and collaboration.

PRINCIPLES OF PHARMACEUTICAL CARE



PARTNERSHIP

Listen to the patient's goals and concerns. Explain options clearly and support informed decisions.



RESPONSIBILITY

Use sound evidence and professional judgement. Maintain confidentiality, lawful practice and clear documentation.





CONTINUITY

Coordinate with other professionals, arrange follow-up and track whether agreed goals are achieved.

Health promotion, medication review and chronic-disease support complement dispensing.

The standard is useful, individualized care—not simply the number of medicines supplied.

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