PHARM.D • YEAR 4

Hospital Pharmacy

CHAPTER 9

Professional Relations and Practices of Hospital Pharmacists

PPT CHAPTER COVER



Working with physicians

1. Contribute evidence on indications, contraindications, interactions and therapeutic alternatives.
2. Support individualized dosing using relevant patient information.
3. Join clinical rounds and discuss medicine-related problems.
4. Report suspected adverse reactions and medication errors clearly.
5. Explain recommendations respectfully, with the evidence and patient-safety concern.
6. Escalate urgent risks without delay; professional courtesy must not silence a necessary safety warning.
7. Document important recommendations and the agreed plan within the pharmacist's professional scope.



Evidence → Recommendation → Agreed plan

Working with nurses

- Clarify medicine preparation, reconstitution, compatibility, infusion rate and administration questions.
- Share current protocols for routes, timing and precautions.
- Support safe handling of high-alert and look-alike/sound-alike medicines.
- Discuss suspected adverse effects and administration problems promptly.
- Use clear, respectful communication and confirm that important instructions are understood.

Medication order



Information for safe use.

Pharmacy verification



Check and confirm medicines.

Bedside administration

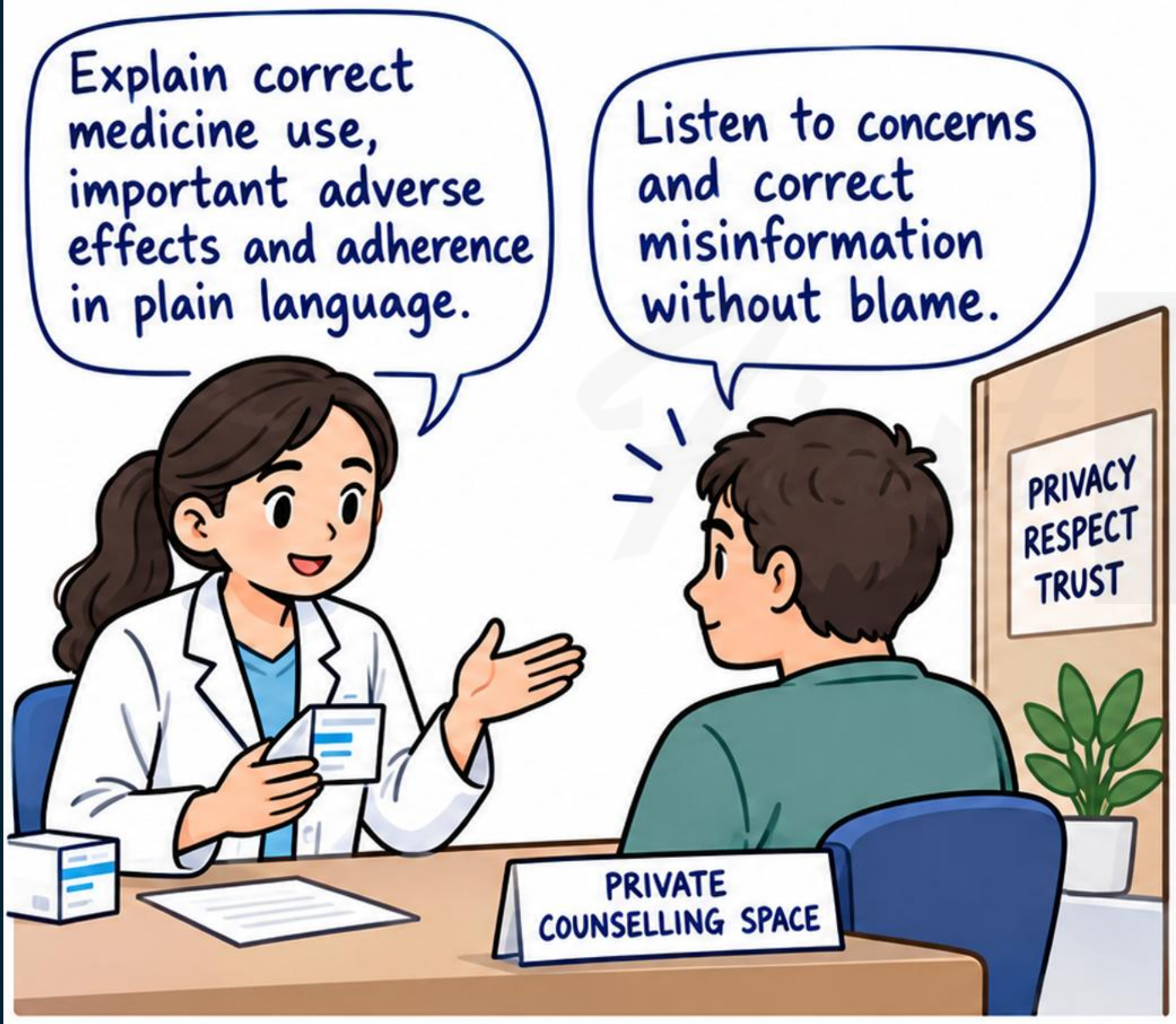


Give medicines to the patient.

- Recognize nursing expertise at the bedside and pharmacy expertise in medicines.

Teamwork reduces avoidable communication gaps in the medication-use process.

Patient-centred professional relations



Use empathy, patience and a private counselling space.

Respect autonomy and informed decisions.

Protect medication histories and clinical data from unauthorized disclosure.

Document relevant feedback, complaints and follow-up needs.

Patient welfare comes before convenience, commercial pressure or professional pride.

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